

Technology Offer

CSIC/VC/037

## uHelp: A boost to mutual aid social networks



**A mobile application with AI technology for the creation of mutual aid communities. The digital platform allows the creation of a large social network that responds to the diverse needs of people for help, through parameters such as the level of trust and privacy.**

### Intellectual Property

Notary registration of the software.

### Stage of development

AI technology currently integrated in an application.

### Intended Collaboration

Licensing and/or co-development

### Contact

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### Market need

Nowadays, social networks are handy tools to connect people. However, social networks specifically dedicated to helping people effectively and safely are not so common. For example, the help needed for a community of chronic patients who can support each other to resolve the doubts and the daily tasks they require. Or the assistance needed by single-parent families, the elderly or other groups that need social support.



### CSIC solution

This digital platform creates committed communities, capable of complementing public services by covering the daily needs required by different groups.

Its efficiency lies in a flooding algorithm that allows asking for help considering the applicant's requirements of trust and friendship and finding volunteers in an automated way.

### Competitive advantages

- It allows creating and participate in mutual aid communities creating a network of support and help connections.
- Streamlines communication between members of a community and increases awareness of their urgent needs.
- Promotes volunteering.
- Promotes the inclusion of people in their communities.